

26 February 2020

To whom it may concern,

For a business and a business owner, an accountant plays an extremely important role, particularly when it comes to tax returns, compliance and submission deadlines.

In late January it became apparent that my accountant had no intention of filing my personal tax return, let alone replying to my continuous emails or telephone calls.

You can imagine my horror with the looming January 31st deadline and impending fine. Add to this late submissions to Companies House (all of which I thought was in hand), my stress levels were through the roof!

I didn't know where to turn. And then I remembered Lucie Howard from Leo Bookkeeping services, who we had previously met and had assisted me with some bookkeeping issues.

Numerous phone calls later and two evenings before submission deadline, Lucie was at my house sorting my tax return and also my husband's.

She didn't think twice in offering her precious down time to help me in my situation and I am extremely grateful. Lucie went above and beyond what I would ever expect from a supplier and helped me enormously.

Lucie has now taken control of my accounts on a permanent basis and her service is far greater than I had previously received.

She is professional, knowledgeable and above all, organised. I would not hesitate in recommending Lucie's services to a fellow business owner.

Thank you Lucie, I look forward to a great working relationship.



Kerry Lewis-Stevenson,  
Director

NN Pulse Limited